Planning for Your Safety

- Do not depend solely on SAVIN Protective Order, or any other single program, for your safety. If you feel you may be at risk, contact your local law enforcement agency.
- Keep a copy of your protective order with you at all times. Give copies to trusted family members and friends so they will be aware of the conditions and protections.

  Having a copy of the order on hand may be critical if the respondent violates the order at a location away from your home.
- Keep copies of important documents for you and your child/children in a safe place or with a trusted person (i.e. Social Security card, driver's license, birth certificates, bank statements, paycheck receipts, medicines, medical equipment, etc.)

If your order is violated, call 911

or contact your local law enforcement agency. The police may file a criminal complaint for a violation of a protective order.

Other Resources

National Domestic Violence Hotline:
1-800-799-SAFE (7233) (v) 1-800-787-3224 (TTY)

State Domestic Violence Hotline: 1-800-562-6025 (v/TTY)

Local Domestic Violence Hotline:

Local Sexual Assault Center Hotline:

Local Law Enforcement Phone Number:

SAVIN Protective Order

Know when your protective order is served. Register for free phone notification through SAVIN Protective Order:

1-877-242-4055(v)

If You Travel or Move Out of State

If you travel in the U.S., your protective order should be enforced by law enforcement agencies and courts in other states and jurisdictions. If you move out of the state in which your order was issued, check with an advocate, local law enforcement agency or the court about whether or not you need to register the protective order in your new location. Carry a certified copy of the protective order with you at all times to show to officials who can help protect you.

Sponsoring Agency Information

Washington Statewide Automated Victim Information and Notification (SAVIN) Protective Order is provided by the Washington Association of Sheriffs and Police Chiefs (WASPC) and is supported by funding from the State of Washington and the Bureau of Justice Assistance, grant number 2006VNCX0004. The Bureau of Justice Assistance is a component of the Office of Justice Programs. Points of view or opinions in this document are those of the author and do not represent the official position or policies of the United States Department of Justice.

WASPC

The mission of WASPC is to provide support services which enhance public safety.

For more information regarding this program, contact:

Dawn Larsen
Director of Projects
360-486-2419 or dlarsen@waspc.org
WASPC
3060 Willamette Ave., NE
Lacey, WA 98516

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Will you know when your protective order is served?

Register for free phone notification:

1-877-242-4055(v)

Anonymous. Important.

SAVIN Protective Order
powered by VINE®

What is SAVIN Protective Order?

SAVIN Protective Order is a free telephone service that lets petitioners access information about their protective orders.

Petitioners can register to be notified by phone when a protective order is served, when the order is about to expire, and when other related events occur -- without the respondent's knowledge.

Operators are available 24 hours a day to register petitioners, answer questions, and provide information about local victim services.

How to register and search:

1. Before you call SAVIN Protective Order, have your **case number** ready. You can find it on your petition or protective order.

2. Call the **Washington SAVIN Protective Order Line toll-free at 1-877-242-4055**. When asked, press one (1) to continue. If you do not have a touch-tone telephone, simply wait on the line until you are connected to an operator.

   A. To register for notifications on an order that has **not yet** been served, press zero to speak with a VINE operator.

   B. To register for notification, you will be asked for a **telephone number** where you can be reached and a four-digit **Personal Identification Number** (PIN).

3. To search for the status of a protective order that has been served and is in effect, press one (1) and then enter the case number followed by the pound (#) sign. (If your case number contains letters, press the number that corresponds to the letter on your keypad.)

4. To change or update a telephone number or PIN that you have previously registered with this service, press two (2). You will need to provide the previously registered phone number and PIN to make any changes.

SAVIN Protective Order

Important Things to Know

What is a protective order?

This is a court order issued by a judge to protect a victim (the petitioner) from someone who has been abusive or threatened violence (the respondent). This order requires the respondent to stop the abuse and stay away from the petitioner. It also authorizes the arrest of the person who violates provisions of the order.

Who is the petitioner?

The petitioner is the person who asks the court to issue the order and needs protection.

Who is the respondent?

The respondent is the person who has been abusive or threatened violence.

Who can register for notifications?

Any petitioner may register for notification. A petitioner may also choose to share the toll-free number and the case number, **but not your PIN**, with family members or friends. They may register for notification using their own PIN.

How do I protect my PIN? What if I forget my PIN or want to stop notifications?

Protecting your PIN is the key to receiving notification. Choose a PIN that only you know. Your victim advocate can help you reset your PIN or cancel notification. Operators are also available around-the-clock for assistance.

What if the respondent tries to get information about me through SAVIN Protective Order?

The respondent will not know you are registered with SAVIN Protective Order.

Other questions?

Call the toll-free Washington SAVIN Protective Order Line at 1-877-242-4055 (v). Wait on the line to speak with an operator.

When SAVIN Protective Order calls:

When SAVIN Protective Order calls, you will be asked to enter your PIN, followed by the pound (#) sign to let the system know you got the call.

If there is no answer, or if the call goes to an answering machine, the system will continue to call for up to 24 hours or until a correct PIN is entered. A short, basic message will be left on your answering machine. Because of safety concerns, the message will not state who is calling, nor information about your case.

You will receive notification:

- When the order has been served on the respondent
- As a reminder when your order is about to expire (you may want to extend your order at that time)

Keep this card in a safe place

Write down the information related to your case and keep this card handy for future reference. For safety reasons, **do not share your PIN with others.**

My case number: _____

My four-digit PIN: _____

Contact number: _____

My victim advocate: _____

If you have registered but have not received notification that the order has been served within three to four days, contact the court, police or your victim advocate.

Do not depend solely on SAVIN Protective Order, or any other single program, for your safety. If you feel you may be at risk, contact your local law enforcement agency.

If your order is violated, call 911.